



Website Privacy Notice

CEDAR INTERNATIONAL ACADEMY NPC

DHET Registration Certificate No.2021/HE08/001

Company Reg. No. 2016/531101/08

Before accessing or using our Site, please ensure that you have read and understood our collection, processing, storage, use and disclosure of your Personal Information as described in this Privacy Notice.

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1. What is this Privacy Notice about?

Cedar International Academy NPC, a company with registered office at Silverstream Farm, Kranskop, Kwa-Zulu Natal, 3268 ("Data Controller", "Cedar", "we", "our" and "us") respects your privacy and wants you to be familiar with how it collects, uses and discloses information directly or indirectly relating to you as an individual ("Personal Data"), and the rights that you have in this regard.

Cedar is the Data Controller (within the meaning of the Protection of Personal Information Act 4 of 2013 ("POPIA"), responsible for the processing of your Personal Data described in the Privacy Notice.

This Privacy Notice also (the "Privacy Notice") describes how the Data Controller processes your Personal Data collected in relation to website (our "Website").

2. What Personal Data do we collect about you?

Through our digital platforms we collect, and process Personal Data as follows:

When you submit Personal Information to us. We collect Personal Information about you when you actively provide it to us, such as when you submit a contact form or complete the Enrolment Application form, or when you engage with Cedar Tutor.

Personal Data we collect and process about you

Contact and profile information (where applicable): Personal Information, such as your name, phone number, address, and e-mail address, ID/passport number, marital status, date of birth, gender, family information, citizenship, medical information, nationality, language, academic information and history, employment information, disability status and special needs, guardians and their personal and contact information, criminal records and financial information/history, when you register for our services, or otherwise communicate or interact with us.

3. What Personal Data do we not collect about you?

We do **not** collect and process Personal Data (defined as "**Sensitive Personal Data**") pertaining to:

- religion or philosophical beliefs;
- sexual life or orientation;
- genetic or biometric data;
- political opinions;
- trade union membership;

We ask that you do not send us or disclose any Sensitive Personal Data through our Site or otherwise to us.

4. Collection of information from minors - warning for parents

Persons under the age of 18 must not provide their Personal Information without the consent of parents, which may occur through the contact form and enrolment application form provided on our Site, or by engaging with Cedar Tutor.

5. Your choices and control over your information

Modifying or deleting your information: If you have any questions about reviewing, modifying, or deleting your information, you can contact us directly as further detailed in Section 10 of this Privacy Notice. We may not be able to modify or delete your information in all circumstances.

Cookies: Most browsers allow you to adjust your browser settings to:

- notify you when you receive a cookie, which lets you choose whether or not to accept it;
- disable existing cookies; or
- set your browser to automatically reject cookies.

Blocking or deleting cookies may negatively impact your experience using the Site, as some features on our Site may not work properly.

6. How do we use your Personal Data?

- a) To respond to your inquiries and requests:
 - To respond to your inquiries, complaints and suggestions regarding our Site, that you send us via Sites or other communication channels.
 - **Legal basis** for processing: our legitimate interests to handle, adequately and in a timely manner, customers' inquiries, complaints and suggestions regarding the Site.
- b) Compliance with our legal obligations:
 - To comply with our legal obligations, legal proceedings or government authorities' orders which can include orders from government authorities outside your country of residence, when we reasonably believe that we are legally required to do so and when disclosing your Personal Data is strictly necessary to comply with the said legal obligations, proceedings or government orders.
 - **Legal basis** for processing: compliance with our legal obligations.
- c) Lawful protection of our interests:

- To lawfully enforce our terms and conditions, protect our operations or those of any of our affiliates, protect our rights, privacy, safety or property, and/or that of our affiliates, and allow us to pursue available legal remedies or limit the damages that we may sustain.
- **Legal basis** for processing: our legitimate interest to lawfully protect our organisation.

d) Fraud detection:

- We process your profile information, information pertaining to your use of our Site and information about the device(s) you use to access and interact with our Site, to identify if any fraudulent installations of our Site are being committed.
- **Legal basis** for processing: our legitimate interests to protect our organisation against fraud.

7. To whom is your Personal Data disclosed?

We may share information in a variety of circumstances for the functioning of our Site, to respond to your requests, and to otherwise conduct our business. For example, we may share information with:

- service providers to provide you with the services and engagement offered via our Site; or
- third-party agencies and partners, we might be collaborating with as mentioned above.

8. What about transfers of Personal Data outside South Africa?

To achieve the purposes described in this Privacy Notice, we may transfer your Personal Data to countries that might not offer the same level of protection. Our data transfers to the countries that do not offer an adequate level of protection are subject to appropriate safeguards in accordance with the **POPIA**, to guarantee that your Personal Data is adequately protected, including standards issued by the relevant authorities. The transfer will be subject to an agreement being in place which provides for an adequate level of protection of the Personal Data.

To obtain any relevant information regarding any transfers of your Personal Data to third countries (including the relevant transfer mechanisms), please contact our Office at this address mail@cedar.ac.za

9. What about links to other websites, applications, platforms and the like?

When using the Site, you can come across links to other websites and platforms that are not provided by us but by other companies. We are not responsible for such websites and platforms, and this Privacy Notice does not apply to them. You should read the policies and rules that such companies have posted on their websites and platforms to understand how they protect your privacy.

10. What are your rights in relation to our processing of your Personal Data?

Your rights in relation to our processing of your Personal Data

With regard to our processing of your Personal Data described in this Privacy Notice, you may have the right under certain circumstances to:

- be provided with a copy of any Personal Data that we hold about you, and receive information about our processing of your Personal Data;
- require us to update or correct any inaccurate or incomplete Personal Data;

You may also have the right, in certain circumstances to:

- object to the processing of your Personal Data;
- require us to delete your Personal Data;
- restrict our processing of your Personal Data; and
- require us to transmit your Personal Data to you.

Contacting us to exercise your rights

If you wish to exercise any of your rights, you can contact us using one of the options below:

Use the contact form (where available) on our Site.

Send an email: mail@cedar.ac.za

Call us by phone: +27 32 492 0600

Write to the postal address: Cedar International Academy NPC, Private Bag X280, Kranskop, 3268

Please specify clearly which information you would like us to provide you with, review, amend, stop processing, or delete by using the formal avenue as provided for in the PAIA Manual (available on this Site).

You can also contact us if you have any questions or queries about the processing of your Personal Data, using the contact options above.

Right to lodge a complaint to the competent data protection authority

You have a right to lodge a complaint with the relevant supervisory authority if you are of the opinion that any of your Personal Data is processed in a manner constituting an infringement of the **POPIA**.

11. How long do we keep your Personal Data?

We intend to keep your Personal Data accurate and up to date. We will delete the Personal Data that we hold about you when we no longer need it, provided that no legal retention requirements exist.

12. How do we protect your Personal Information?

The security of your information is very important to us, and we have put in place safeguards to preserve the integrity and security of information we collect and that we share with our Site providers.

However, no security system is impenetrable, and we cannot guarantee the security of our systems 100%. If any information under our control is compromised as a result of a breach of security, we will take reasonable steps to investigate the situation and, where appropriate, notify those individuals whose information may have been compromised and take other steps, in accordance with any applicable laws and regulations.

13. Applicable laws

This Privacy Notice is governed by and shall be construed in accordance with the POPIA and any other mandatory provisions of applicable laws in South Africa

14. Updates to this Privacy Notice

You can find out when this Privacy Notice was last amended by checking "LAST REVISED" at the top of this Privacy Notice.

If you object to any changes, you may close your account (where applicable). Continuing to use our Site after we publish changes to this Privacy Notice means that you have read and understood the changes.

You can print, download or otherwise retain a copy of this Privacy Notice (and of any revised version) for your records.